

Harbour Quays Bus Priority and Eastern Bus Corridor improvements projects

Public transport is important to Wellington, with the highest bus patronage per capita for any city in New Zealand. The Harbour Quays and Eastern Bus Corridor projects are designed to make bus journeys more reliable – from the eastern suburbs into the city and through the city centre.

Each project plays a different but complementary role in strengthening the overall public transport network, helping ensure it can meet future demand even as travel patterns change.

Harbour Quays Bus Priority

We're proposing a second city centre bus corridor along the Harbour Quays, linking the Wellington Railway Station with Cambridge Terrace and Courtenay Place.

The proposed changes will:

- Improve reliability and increase capacity through the city centre
- Help relieve congestion on the Golden Mile, which is already operating at high bus volumes during peak times
- Support faster journeys to key destinations such as Queens Wharf, Te Papa, and Wellington Hospital
- Include peak-hour bus lanes, upgraded stops, safety improvements, and some changes to parking and loading.

Eastern Bus Corridor Improvements

We're proposing upgrades between Miramar and the Central City to improve safety, accessibility, and reliability.

These include:

- Lengthening bus stops to allow multiple buses at once
- Changes to intersections and stop locations to improve traffic flow
- Removing some closely spaced stops to reduce delays
- Preparing the corridor for future articulated buses once infrastructure upgrades are complete.

Korerō mai Let's talk

We're now seeking your feedback on these two projects until **14 June 2026**. You can give feedback on just one of the projects, or both.

You'll be asked about the proposal as a whole, and you'll also have the opportunity to provide comments on specific changes if desired. We'll also ask general questions about these changes, and you'll have an opportunity to upload any relevant photos or sketches, or an additional document.

The survey takes about 5-10 minutes to complete, depending on how much you want to say. Feel free to skip questions. You don't have to answer them all.

You can contact us at citydesignprojects@wcc.govt.nz if you have any questions or you can visit a drop-in session if you need help filling out a submission.

Collecting information about you

Personal information is used for the administration of the feedback process including informing you of the outcome of this work. All information collected will be held by Wellington City Council, with submitters having the right to access and correct personal information.

Read the full privacy statement at transportprojects.org.nz/privacy

Harbour Quays Bus Priority Project

The proposed street changes:

The proposed Harbour Quays corridor links the Wellington Railway Station with Cambridge Terrace and Courtenay Place, following Whitmore Street, Customhouse and Jervois Quay, Cable and Wakefield Streets.

Proposed changes to this route are designed to make it easier and faster for people to travel by bus while maintaining access for other road users.

Changes include:

- New bus corridor along Customhouse and Jervois Quays, Cable and Wakefield Streets, through to Kent and Cambridge Terraces.
- Part-time bus lanes operating Monday to Friday, 6.30am–9.30am and 3.30pm–6.30pm, giving buses priority during peak times. Outside these hours, lanes are open to all traffic, with clear signage and road markings.
- New and upgraded bus stops near key destinations, including Queens Wharf, TSB Arena,

- Frank Kitts Park, Te Ngākau Civic Square, Te Papa, Tākina and Embassy Theatre. All stops will include shelter or canopy cover, seating, and safe, accessible boarding.

Other changes that are needed for the new bus corridor:

- Reduction of metered parking spaces along the corridor
- Relocation of tour coach stops to nearby suitable areas
- Adjustment of loading zones to maintain business access
- Removal of the taxi stand on Kent Terrace.

These changes are designed to balance transport efficiency with access for all users, making central Wellington easier to reach by bus.

View the Harbour Quay Bus Priority proposal and information about services that will be moved to this corridor at transportprojects.org.nz/harbourquays

Do you have any feedback on the proposed street changes and bus lane operating times?

Please provide feedback on the bus lane operating hours and any other changes to the street.

Please be specific with the locations.

The proposed bus stop changes:

New and upgraded bus stops pairs include:

- Kent and Cambridge Terrace
- Te Papa and Tākina
- Te Ngākau Civic Precinct
- Post Office Square and TSB Arena
- Customhouse Quay, near Kākāriki Coffee

All stops will include shelter or canopy cover, seating, and safe, accessible boarding.

To enable these new bus stops, the following changes are also proposed:

- Reduction of metered parking spaces along the route
- Relocation of tour coach stops to nearby suitable areas
- Adjustment of loading zones to maintain business access
- Removal of the taxi stand on Kent Terrace

Find out more about the new bus stops at transportproject.org.nz/harbourquays

Do you have any specific feedback on the proposed bus stop changes?

Please provide any feedback on the bus stop changes. If you have feedback about a specific bus stop, please write the name or location of the stop/s.

Overall, do you support making the changes to enable a new bus corridor along the Harbour Quays?

Includes changes described in traffic resolution TR-0926 (to read more visit transportprojects.org.nz/harbourquays)

Strongly support Support Neutral Oppose Strongly oppose Don't know

Please explain your answer below:

All comments made below will be displayed on the website with your name.

How do you normally travel to and through the central city during the week?

We know you may use multiple ways to get around; please select your most frequent mode.

Please tick one

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Car/van | <input type="checkbox"/> Manual bike |
| <input type="checkbox"/> Motorbike | <input type="checkbox"/> E-bike |
| <input type="checkbox"/> Truck | <input type="checkbox"/> Scooter, skateboard, or similar |
| <input type="checkbox"/> Bus | <input type="checkbox"/> Wheelchair or mobility aid |
| <input type="checkbox"/> Walking | <input type="checkbox"/> Other - please specify |

Do the proposed route changes affect a bus you usually catch?

Yes No Don't know I don't take the bus

What is your main relationship to the Harbour Quays area?

- | | |
|--|---|
| <input type="checkbox"/> I live in the area | <input type="checkbox"/> I do recreational activities in the area |
| <input type="checkbox"/> I work in the area | <input type="checkbox"/> I travel through or along the route |
| <input type="checkbox"/> I own or manage a business in the area | <input type="checkbox"/> I live in Wellington |
| <input type="checkbox"/> I go to school or education in the area | <input type="checkbox"/> I don't have a relationship to the area |
| <input type="checkbox"/> I visit the area | <input type="checkbox"/> Other - Please specify |

Eastern Bus Corridor Improvements project feedback

To keep bus services moving efficiently and to future proof the network for current and future demand, Metlink and Wellington City Council need to modify bus stops along the eastern bus corridor from the central city to Miramar, so they function as high-capacity stops. This allows more than one bus to pull in fully at stops and provides better accessibility so people can hop on and hop off quickly and safely while at the same time keeping the roadway clear.

Overview of the changes

The Eastern Bus Corridor project proposed improvements are part a corridor that runs from the central city to Miramar. The eastern bus corridor is Metlink's busiest and most frequent corridor, carrying a high number of passengers every day. Corridor 2 is the main service that uses this corridor and links Karori in the west to Miramar in the east via the central city. Other bus corridors using this corridor include the 4, 14, 18, 24, 30x, 31x, 35, 36, 38x, AX, and school services.

Changes are proposed in Mt Victoria, Hataitai, Kilbirnie, and Miramar. To accommodate more frequent or longer buses, changes will include:

- making some stops longer
- removing or consolidating some stops to improve bus stop spacing and reduce journey times
- bus shelter changes
- kerb and line marking changes at some intersections so they can be safely used by longer buses.

The changes will make some bus stops more accessible. Buses will be able to lower to kerb height if needed, and drivers will be able to extend the ramp for wheelchair users.

View the project details and the proposed changes for each suburb here transportprojects.org.nz/easternbus

Do you have any comments about the proposed changes on the Eastern Bus Corridor?

Try and be as specific as possible. Exact locations and using street names or bus stop numbers are helpful.

Overall, do you support making the street changes along the Eastern Bus Corridor?

Includes changes described in TR58-26 (to read more visit transportprojects.org.nz/easternbus)

- Strongly support Support Neutral Oppose Strongly oppose Don't know

Please explain your answer below.

All comments made below will be displayed on the website with your name.

What is your main relationship to the eastern bus route that runs between Miramar and the city? Select one:

- | | |
|---|--|
| <input type="checkbox"/> I live along the corridor | <input type="checkbox"/> I do recreational activities along the corridor |
| <input type="checkbox"/> I work along the corridor | <input type="checkbox"/> I travel through or along the corridor |
| <input type="checkbox"/> I own or manage a business along the corridor | <input type="checkbox"/> I live in Wellington |
| <input type="checkbox"/> I go to school or education in area along the corridor | <input type="checkbox"/> I don't have a relationship to the area |
| <input type="checkbox"/> I visit places along the corridor | |

How do you normally travel between Miramar and the city?

We know you may use multiple ways to get around; please select your most frequent mode.

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Car/van | <input type="checkbox"/> Manual bike |
| <input type="checkbox"/> Motorbike | <input type="checkbox"/> E-bike |
| <input type="checkbox"/> Truck | <input type="checkbox"/> Scooter, skateboard, or similar |
| <input type="checkbox"/> Bus | <input type="checkbox"/> Wheelchair or mobility aid |
| <input type="checkbox"/> Walking | <input type="checkbox"/> Other, please specify |

Do the proposed route changes affect a bus you usually catch?

- Yes No Don't know I don't take the bus

Speaking to Councillors

Would you like to speak to Councillors in support of your submission?

This normally involves a 5 min presentation to Greater Wellington and Wellington City Councillors or participation in a discussion forum with a small group of Councillors.

If you select 'yes', one of our team will be in touch to confirm dates and times.

- No Yes

Phone number

We will contact you to arrange a time for you to speak to Councillors in support of your submission

Are you providing feedback as: An individual On behalf of an organisation

A bit about you

Name

Email address

Organisation (if applicable)

Would you like to receive email updates about this project? No Yes

We'll send everyone who gives feedback a copy of the engagement summary.
If you select 'yes', your email address will be added to our mailing list

About you

Which suburb do you live in? If you live outside Wellington City, write 'other'

Please choose the gender that best identifies you:

- Female Male Gender diverse/gender non-binary Prefer not to say

Do you live with a disability or accessibility issues?

- No Yes Prefer not to say

Which of the following age groups do you belong to?

- < 14 14-18 19-29 30-39 40-49 50-59 60-69 70-79 80+

Please choose the ethnicity group/s you identify with:

- | | | |
|---|--|---|
| <input type="checkbox"/> New Zealand European | <input type="checkbox"/> Samoan | <input type="checkbox"/> Cook Islands Māori |
| <input type="checkbox"/> Māori | <input type="checkbox"/> Chinese | <input type="checkbox"/> Indian |
| <input type="checkbox"/> Tongan | <input type="checkbox"/> Niuean | |
| <input type="checkbox"/> Other ethnicity (please specify) | <input type="checkbox"/> Prefer not to say | |

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Freepost Authority Number 2199



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Absolutely Positively
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Me Heke Ki Pōneke